



# Huntington Beach Hospital

Annual Report and Plan for Community Benefit

Huntington Beach Hospital

17772 Beach Boulevard

Huntington Beach, California 92647

714.843.5000

Fiscal Year 2016

(January 1, 2016 – December 31, 2016)

Submitted to:

Office of Statewide Health Planning and Development

Sacramento, California

May, 2017

## About the Organization

### Our Mission

To deliver compassionate, quality care to our patients and better healthcare to our community.

### Our Values

**Quality** – We are committed to always providing exceptional care and performance.

**Compassion** – We deliver patient-centered healthcare with compassion, dignity and respect for every patient and their family.

**Community** – We are honored to be trusted partners who serve, give back and grow with our community.

**Physician Led** – We are a uniquely physician-founded and physician-led organization that allows doctors and clinicians to direct healthcare at every level.

## About Huntington Beach Hospital

Huntington Beach Hospital is a 131-bed facility with 427 employees and 248 physicians on staff. The hospital has been serving Huntington Beach and the surrounding communities since 1967. Huntington Beach Hospital offers a wide range of healthcare services to meet the needs of the community. The continual upgrade of the facility and its technology reflects the hospital's serious commitment to excellence in healthcare delivery.

In 2012, the hospital was donated to the Prime Healthcare Services Foundation, converting it to a non-profit organization. Patients treated at Huntington Beach Hospital benefit from the expertise of a large hospital system in a smaller, more personal setting.

Huntington Beach Hospital offers a charity care program for those patients who meet the eligibility and income requirements in compliance with requirements of the Health & Safety Code sections 127400 to 127446. In 2016, Huntington Beach Hospital incurred over \$2,248,582 in charity care.

## Huntington Beach Hospital Board of Directors

Huntington Beach Hospital's Governing Board is comprised of community members, physicians, and hospital administrative leaders, and includes:

Hassan Alkhouli, MD *	Chairman of the Board and Chief Medical Officer
Mark Bell, MD *	Physician Member
David Bloom, MD *	Physician Member
Khaled Chan, MD *	Physician Member and Chief of Staff
Kora Guoyavatin **	Administrative Member and Chief Financial Officer
Cathy Green *	Community Member
Robert Handy *	Community Member and Chief of Police
Michael Mahdad, MD *	Physician Member
Joseph Nassir, MD *	Physician Member
Paul QaQundah, MD *	Physician Member
Richard M. Rowe, Pharm.D. *	Administrative Member and Chief Executive Officer
Timothy Ryan, Esq. *	Community Member
David Segura *	Community Member and Fire Chief
Barbara Tenneson **	Administrative Member and Chief Nursing Officer

\* Voting member

\*\* Invited guest / non-voting

## Community Benefit Oversight Committee

The community benefit oversight committee is responsible for overseeing the development and implementation of the community benefits plan, which includes the allocation of resources and a mechanism for periodic evaluation. Committee members include:

Lori Arotcharen	Manager, Behavioral Health Services
Roxanne Contreras	Executive Assistant
Gayle Griffith	Regional Director, Business Development & Marketing
John Maier	Director, Emergency Services
Richard M. Rowe, Pharm.D.	Chief Executive Officer
Barbara Tenneson	Chief Nursing Officer
Christine Waddell	OC EMS Base Station Coordinator

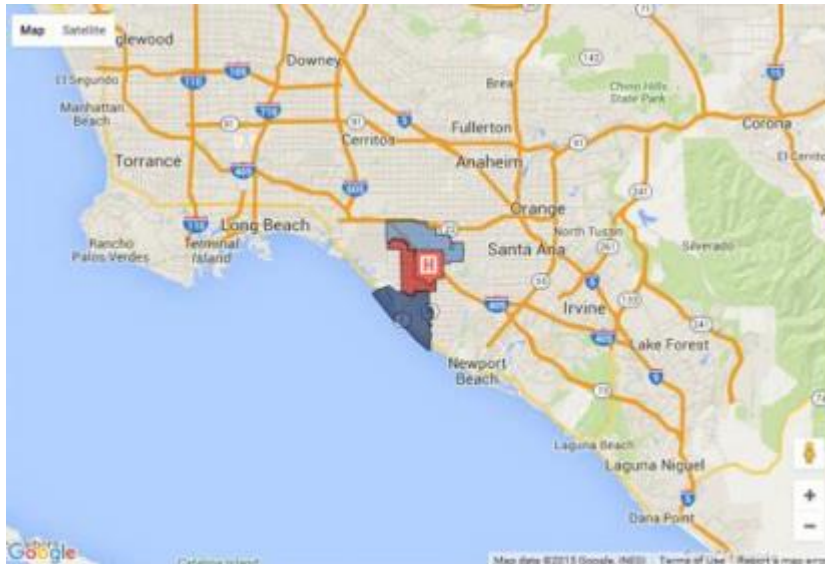
## Our Service Area

Huntington Beach Hospital is located at 17772 Beach Boulevard in Huntington Beach, California. As detailed in our 2015 Community Health Needs Assessment, our primary and secondary service areas include nine zip codes, representing six cities or communities. Huntington Beach Hospital determined the service area by assigning zip codes based on patient origin for hospital discharges.

A primary service area consisting of 50% of all Huntington Beach Hospital discharges is described on the following map, and includes:

City	Zip Codes
Huntington Beach	92647; 92648
Westminster	92683

### Primary Service Area Map



A secondary service area consisting of an additional 25% of all Huntington Beach Hospital discharges is described on the following map, and includes:

City	Zip Codes
Anaheim	92804
Fountain Valley	92708
Fullerton	92832
Huntington Beach	92649; 92646
Midway City	92655

## Secondary Service Area Map



The service area will be reassessed as part of the Community Health Needs Assessment that will be completed in 2018.

## Community Health Needs Assessment

In accordance with requirements under the Patient Protection and Affordable Care Act (ACA) enacted on March 23, 2010, Huntington Beach Hospital has prepared a Community Health Needs Assessment (CHNA), which non-profit hospital organizations must prepare every three years to satisfy requirements under section 501(c) 3 of the Internal Revenue Code. The CHNA for Huntington Beach Hospital was completed in 2015.

The 2015 Community Health Needs Assessment is a primary tool used by Huntington Beach Hospital to determine its community benefit plan, which outlines how it will give back to the community in the form of health care and other community services that address unmet community health needs.

Health needs in our community were identified from issues identified by primary and secondary data sources gathered for the Community Health Needs Assessment and included qualitative data, community needs surveys, key stakeholder interviews, and a community focus group. Once the health needs were determined, a steering committee reviewed and prioritized the needs, and determined that the following three key issues are considered to be the most appropriate areas of focus for Huntington Beach Hospital's continuing efforts to improve community health.

- Mental Health Services
- Community Education / Awareness of Services
- Older Adult Health

## **Community Health Benefit Services Summary for 2016**

Huntington Beach Hospital is accomplishing our mission to deliver compassionate, quality care to our patients and better healthcare to our community through the continued implementation of our community benefit programs and activities.

Community health benefit services promote health and healing and are focused on addressing the identified unmet health needs of the community. For a program or service to be considered a community benefit it must: improve access to health care; or enhance the health of the community; or advance medical or health care knowledge; or reduce the burden of government or other nonprofit community efforts.

### **Identified Need: Mental Health Services**

Huntington Beach Hospital is one of Orange County's hospitals with an existing designated adult psychiatric unit providing 23 beds. In addition, in the Fall of 2016, the hospital opened a new geropsych unit, adding another 24 beds dedicated to serving the special needs of mature adults. The hospital also operates a partial hospitalization program.

The hospital is in the approval process to allow operation as a locked unit for patients admitted under the state's 5150 designation. This will allow the hospital to offer a comprehensive range of inpatient services for a broader base of individuals in need of mental health services. Throughout 2016, Huntington Beach Hospital provided mental health care services reaching out to community resources and linking clients with appropriate providers. Programs and services included:

- Provided 6,669 patient days of care through inpatient mental health services in its adult and mature adult designated units.
- Provided 8,936 patient visits through outpatient mental health services.
- Provided an average of 28 referrals per month to outpatient and partial hospitalization program psychiatric services and an average of 6 referrals per month to Orange County Mental Health Services to advance continuity of services on discharge.
- Developed care protocols for clients discharged from inpatient services.
- Provided 3,312 taxi vouchers and 560 bus passes for individuals with transportation challenges.

Also throughout 2016, our case managers, social workers and business development representatives worked closely with residential providers – including skilled nursing, assisted living and board & care facilities in our community – to ensure that our behavioral health patients have an appropriate placement upon discharge.

### **Identified Need: Community Education / Awareness of Services**

Huntington Beach Hospital's initiatives in the area of community education and awareness of services offered by the hospital have been varied. Throughout 2016 we:

- Provided direct education support for eight different occupational programs, contributing to the training of 90 students from five facilities including Coastline Regional Occupational Center, Concorde Career College, Orange Coast Community College, Stanbridge Collage, and West Coast University.
- Co-sponsored community outreach programs for healthcare professionals on stroke and trauma.
- Sponsored community events including the Constable Classic Police Association Golf Tournament, Huntington Beach Council on Aging Senior Saturday, Golden West College Gala and Chefs for Scholarships, Boys & Girls Club Gala, Great Balls of Fire Firefighters Golf Tournament, and Spurgeon Award Explorer Program Luncheon.
- Hosted an on-site flu clinic and health fair, providing flu shots and other health screenings / health education for nearly 100 participants.
- Worked with the hospital's admitting department leaders and staff to expand the Hospital Presumptive Eligibility (HPE) program, which provides qualified individuals with immediate access to temporary, no-cost Medi-Cal services while they apply for permanent Medi-Cal coverage or other health coverage. As a result, 412 individuals received care at our facility under the HPE program.
- Collaborated with Edison High School, the Huntington Beach Fire Department, the California Highway Patrol, and the California Office of Traffic Safety to support "Every 15 Minutes" - an impactful event designed to dramatically instill teenagers with the potentially dangerous consequences of drinking alcohol and driving.

### **Identified Need: Older Adult Health**

Throughout 2016, Huntington Beach Hospital actively worked with older residents in several health-related areas, including:

- Provided chronic disease management programs and increased preventative screening for chronic diseases of the elderly.
  - Hosted an on-site nutritional counseling / managing diabetes community education event targeted specifically toward older adults.
  - Provided nutritional counseling at the Huntington Beach Council on Aging's Senior Saturday event, which supported management of and education about chronic conditions like diabetes, hypertension and obesity.
  - Hosted an on-site health fair and flu clinic, which included screenings for and education about various chronic diseases including diabetes, coronary artery disease, peripheral artery disease, hypertension and obesity.
- Provided fall risk assessment and fall prevention education for seniors as part of our on-site health fair and flu clinic.
- Provided no cost flu shots to 63 individuals ages 50+.
- Coordinated care upon discharge for all patients, including the elderly.
- Collaborated with the Huntington Beach Senior Center and Huntington Beach Council on Aging to provide 60+ Thanksgiving meals to homebound seniors.
- Sponsored the Silver Anchor Auxiliary, a hospital-based volunteer program that helps meet the social and educational needs of seniors in our community.



- Sponsored Orange County Circle of Friends, a hospital-based organization that provided a wide range of activities and services that offer opportunities for seniors to meet, interact, collaborate, support one another, explore the world and celebrate their varied interests.
- Participated as an active member of the Huntington Beach Coordinating Council and Huntington Beach Council on Aging.
- Sponsored the Travel Resource & Services Center as a “Founding Partner” of the new Huntington Beach Senior Center through a one-time donation of \$20,000.

### **Other Community Services**

In addition to providing community benefits that meet specific needs identified in our Community Health Needs Assessment (CHNA), Huntington Beach Hospital also:

- Hosted four American Red Cross Blood Drives on site.
- Participated as a base hospital for Orange County Emergency Medical Services, handling a total of 3,553 calls for the year.
- Contributed \$50,000 to support the purchase of defibrillators now available in all Huntington Beach police vehicles.

### **Community Benefit Plan for 2017**

In 2017, Huntington Beach Hospital will provide support for community benefit and will continue and/or evolve activities and programs to address the identified unmet health and other needs in our service area. Specific areas of focus for 2017 will include:

#### **Mental Health Services**

- Continue all mental health programs and services provided in 2016.
- Continue to pursue 5150 designation.
- Initiate participation on the HASC – OC Behavioral Health Services Committee to help identify and address behavioral health issues in Orange County.
- Expand coordination opportunities with residential providers by working closely with the facilities and the physicians and psychiatrists who see patients at Huntington Beach Hospital to help physicians and providers more fully integrate to promote continuity of care upon discharge.

#### **Community Education / Awareness of Services**

- Continue to provide direct education support for local college programs.
- Continue to co-sponsor community outreach programs for healthcare professionals on appropriate healthcare topics.



- Continue to sponsor community organizations and events including the Constable Classic Police Association Golf Tournament, Huntington Beach Council on Aging Senior Saturday, Golden West College, Boys & Girls Club, Great Balls of Fire Firefighters Golf Tournament, and Spurgeon Award Explorer Program Luncheon.
- Participate in the 2017 Sidewalk CPR event sponsored by the County of Orange Health Care Agency and Orange County Emergency Medical Services.
- Expand our on-site flu clinic and health fair.
- Continue our support of the Hospital Presumptive Eligibility (HPE) program.
- Continue our collaboration with local high schools, the Huntington Beach Fire Department, the California Highway Patrol, and the California Office of Traffic Safety to support “Every 15 Minutes.”
- Expand service offerings available through Huntington Beach Hospital to include wound care.
- Expand participation Medicare’s Comprehensive Joint Replacement (CJR) program.
- Pursue designation as a stroke receiving center and implement extensive community education focused on stroke awareness including the prevention and treatment of stroke.

## **Older Adult Health**

Huntington Beach Hospital has always had a special commitment to our senior citizens. We know that helping to keep seniors healthy, active and informed is essential to promoting their health and wellbeing.

In 2017, the way in which we meet the special needs of seniors in our community will change somewhat. This transition will occur as the result of the discontinuation of our Orange County Circle of Friends program. This very unique program was established in 1987 and came into being at a time when services for seniors were not widely available. In fact, when Orange County Circle of Friends first started, it was one of the only senior-focused programs in our area and offered a wide range of activities and services that provided opportunities for seniors to meet, interact, collaborate, support one another, explore the world and celebrate their varied interests.

Over the years, the number and diversity of senior services have steadily increased. Orange County Circle of Friends was no longer alone in its mission to serve our local seniors and stood among many excellent organizations throughout Orange County including the new Huntington Beach Senior Center, Cypress Community Center in Cypress, and the Center at Founders Village in Fountain Valley. With the addition of other programs and their increased opportunities, membership in our program declined significantly, so we made the difficult decision to discontinue the Orange County Circle of Friends effective August 31, 2016.

In 2017 and beyond, we will continue to actively serve our seniors through a closer collaboration with local senior centers and other senior-focused organizations and continue our efforts to ensure our seniors are healthy, active and informed. To this end, we will:

- Continue to provide chronic disease management and preventative screening programs for chronic diseases of the elderly.
- Continue to provide no cost flu shots to seniors.
- Continue to coordinate care upon discharge for all patients, including the elderly.
- Continue to collaborate with the Huntington Beach Senior Center and Huntington Beach Council on Aging to provide Thanksgiving meals to homebound seniors.
- Continue to sponsor a hospital-based volunteer program at our facility.
- Expand our engagement with the Huntington Beach Council on Aging by adding our hospital CEO to the board of directors of this organization.

### **Other Community Services**

In addition to providing community benefits that meet specific needs identified in our Community Health Needs Assessment (CHNA), Huntington Beach Hospital will also:

- Continue to host four American Red Cross Blood Drives on site.
- Continue to participate as a base hospital for Orange County Emergency Medical Services.